

USE CASE | FILE SHARE & SYNCHRONIZATION

CHALLENGES

- Unacceptable customer experience, especially in Asia
- Adding Asian data center seen as too costly and complex
- Uploads could not be accelerated with CDN caching

SOLUTION

- Use Teridion Virtual Network to route intelligently around Internet backbone congestion

RESULTS

- Gained control and visibility over Internet traffic
- Improved customer experience globally, especially in China
- Avoided building new data centers and allowed for consolidation of existing ones

Thru Improves Customer Experience with **20x Better** Data Transfers

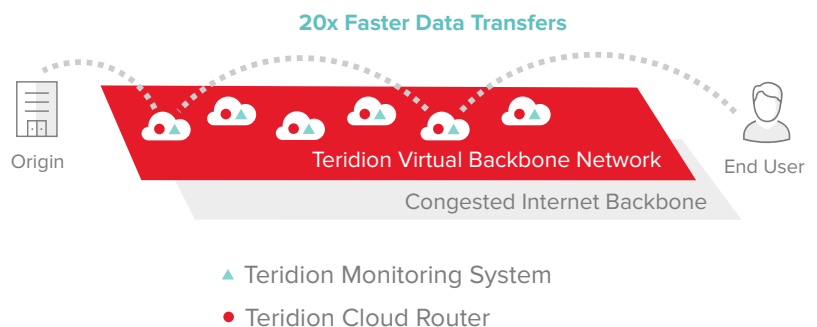
“Teridion provides Thru with both control over performance and visibility into our traffic on the Internet Backbone. On a standard Internet connection there was no way to troubleshoot packet loss in the middle segment between the last mile connection and the Thru data center backbone. Teridion enables Thru to identify the problem in the middle segment and take the corrective actions.”



SERGEY ARUTIUNOV
CTO

Teridion Cloud Routers:
Send Data Along Fastest Path

Teridion Monitoring Systems:
Finds the Fastest Path



Case Study

ABOUT THRU

Thru provides enterprise-grade file sharing and collaboration tools to do business anywhere and from any device. With over 14 years of experience in developing solutions to empower the global workforce, Thru has put security and usability at the heart of its design philosophy.

THE CHALLENGE

Thru runs cloud data centers in North America, Europe and Asia. Despite having this global presence, Thru found that customers located in China and other parts of Asia were experiencing slow performance.

THE SOLUTION

Thru needed an intelligent way to route traffic around congested or poorly performing networks within the Internet Backbone. They first looked at a CDN-based solution, but found the proposed solution was not performant and forced them to make unacceptable compromises on security. After a Teridion proof of concept demonstrated significant performance gains for key Thru customers, Thru deployed a Teridion Virtual Network to gain control and visibility over how traffic was being routed over the Internet Backbone.

THE RESULTS

Teridion was able to route Thru's traffic around congested networks delivering 20x faster uploads to ensure an outstanding customer experience. The ability to service their global customer base from a single data center meant they could both avoid building new data centers as well as consolidate existing ones. Thru is now offering customers access to the Teridion Virtual Network as a premium feature under the brand name OptiSPEED.

“Teridion provides Thru with global traffic acceleration which provides a consistent customer experience worldwide from a set of regional Thru data centers. Because of Teridion, Thru has been able to avoid building new data centers for the purpose of improving transfer speeds and started consolidating existing, unnecessary data centers”



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ABOUT TERIDION

Teridion is a virtual network for SaaS providers that intelligently routes Internet traffic 20x faster. Teridion enables companies like Box, Atlassian and Egnyte to quickly gain end-to-end visibility and deliver sub-second response times for web and mobile end-users worldwide.

Learn more at teridion.com

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